

Session number	MLCF Domains and LeAD		MLCF DPQ	MLCF WwO	MLCF MS	MLCF IS	MLCF SD
01_01	Introductory module/	Introduction to leadership and LeAD					
01_02	Introductory module/	Introduction to Medical Leadership Competency Framework					
x	Introductory module/	LeAD Sessions grouped by MLCF domains pdf					
x	Introductory module/	LeAd session grouped by themes pdf					
MLCF: Demonstrating Personal Qualities							
01_03	Introductory module/	Introduction to MLCF: demonstrating personal qualities					
02_10	Effective leadership/	Values and attitudes in practice Prejudice and preferences within self, others, society and cultures					
02_13	Effective leadership/	Team roles and personality Ways in which individual behaviours impact on others; personality types, group dynamics, learning styles, leadership styles					
02_14	Effective leadership/	Obtaining feedback for personal development Methods of obtaining feedback from others					
04_65	Effective management in healthcare/	Understanding Stress Causes of stress					
04_66	Effective management in healthcare/	Dealing with stress Tools and techniques for managing stress. & The role and responsibility of occupational health and other support networks.					
03_37	Quality Improvement/	Errors and experiences in healthcare Local processes for dealing with and learning from clinical errors					
03_41	Quality Improvement/	Managing personal and professional development The limitations of self and professional competence					
03_40	Quality Improvement/	Using Best Practice to improve healthcare The importance of best practice, transparency and consistency					
05_83	Ensuring effective healthcare/	Using policy and guidance to ensure effective healthcare The professional, legal and ethical codes of the GMC , eg Fitness to Practice and any other codes pertaining to the trainee's specialty					

MLCF: Working with Others						
01_04	Introductory module/	Introduction to MLCF: working with others				
02_12	Effective leadership/	Leadership styles A wide range of leadership styles and approaches and the applicability to different situations and people				
02_15	Effective leadership/	Team dynamics The role of team dynamics in the way a group, team or department functions				
02_16	Effective leadership/	Effective team working Team structures and the structure, roles and responsibilities of the multi-disciplinary teams within the broader health context relevant to the specialty, including other agencies				
02_20	Effective leadership/	Achieving a facilitative approach Specific techniques and methods that facilitate effective and empathic communication				
02_21	Effective leadership/	Assertive communication Specific techniques and methods that facilitate effective and empathic communication				
02_22	Effective leadership/	Dealing with conflict Facilitation and conflict resolution methods				

MLCF: Managing Services					
01_05	Introductory module/	Introduction to MLCF: managing services			
03_43	Quality Improvement/	Learning from complaints How complaints arise and how they are managed			
04_56	Effective management in healthcare/	Ethics and equity in planning services Ethical and equality aspects relating to management and leadership e.g. approaches to use of resources/ rationing; approaches to involving the public and patients in decision-making			
04_57	Effective management in healthcare/	NHS Structure and healthcare organisations The structure, financing, and operation of the NHS and its constituent organisations			
04_58	Effective management in healthcare/	Commissioning for healthcare Commissioning, funding and contracting arrangements relevant to the specialty			
04_59	Effective management in healthcare/	Providing care efficiently Efficient use of clinical resources in order to provide care			
04_60	Effective management in healthcare/	Financial costs and pressures How financial pressures experienced by the specialty department and organisation are managed			
04_62	Effective management in healthcare/	Business management Business management principles: priority setting and basic understanding of how to produce a business plan			
04_63	Effective management in healthcare/	Responsibilities to colleagues The duties, rights and responsibilities of an employer, and of a co-worker (e.g. looking after occupational safety of fellow staff)			
04_64	Effective management in healthcare/	Ensuring development & learning Individual performance review purpose, techniques and processes, including difference between appraisal, assessment and revalidation			
04_67	Effective management in healthcare/	Day to day management The requirements of running of a department, unit or practice relevant to the specialty			
05_78	Ensuring effective healthcare/	Organisational performance Organisational performance management techniques and processes			
05_81	Ensuring effective healthcare/	Health and safety legislation Relevant legislation (e.g. Equality and Diversity, Health and Safety, Employment Law) and local Human Resource policies			
05_82	Ensuring effective healthcare/	Employment legislation Relevant legislation (e.g. Equality and Diversity, Health and Safety, Employment Law and local Human Resource policies)			

MLCF: Improving Services						
01_06	Introductory module/	Introduction to MLCF: improving services				
02_17	Effective leadership/	Creativity and new solutions A variety of methodologies for developing creative solutions to improving services				
02_18	Effective leadership/	The impact of introducing change Barriers to change & the implications of change on systems and people				
03_35	Quality Improvement/	Introduction to quality improvement Quality improvement methodologies including a range of methods of obtaining feedback from patients, the public, and staff & impact mapping of service change				
03_36	Quality Improvement/	Quality improvement and patient safety Quality improvement methodologies related to patient safety				
03_38	Quality Improvement/	Minimising risk in healthcare organisations Risk management issues pertinent to specialty, understand potential sources of risk and risk management tools, techniques and protocols				
03_39	Quality Improvement/	Quality improvement methods for operating theatre settings Quality improvement methodologies related to theatre settings [
03_42	Quality Improvement/	Quality improvement for community and primary care settings Quality improvement methodologies related to community settings				
04_61	Effective management in healthcare/	Project management Project management methodology				
05_76	Ensuring effective healthcare/	Clinical governance How healthcare governance influences patient care, research and educational activities at a local, regional and national level				
05_77	Ensuring effective healthcare/	Monitoring systems of care The principles and processes of evaluation, audit, research and development, clinical guidelines and standard setting in improving quality				

MLCF: Setting Direction						
01_07	Introductory module/	Introduction to MLCF: setting direction				
02_11	Effective leadership/	Decisions: how they are made How decisions are made by individuals, teams and the organization				
02_19	Effective leadership/	Communicating in organisations Effective communication strategies within organisations				
03_44	Quality Improvement/	Listening to patients' experiences Qualitative methods to gather the experience of patients and carers				
04_68	Effective management in healthcare/	Collecting data and information for Healthcare Research methods and how to evaluate scientific publications including the use and limitations of different methodologies for collecting data & option appraisals				
05_79	Ensuring effective healthcare/	Successful patient outcomes Patient outcome reporting systems within the specialty, and the organisation and how these relate to national programmes				
05_84	Ensuring effective healthcare/	Accountability in healthcare organisations The responsibilities of the various Executive Board members and Clinical Directors or leaders				
05_85	Ensuring effective healthcare/	The contribution of national organisations and networks on healthcare The function and responsibilities of national bodies such as DH, HCC, NICE, NPSA, NCAS; Royal Colleges and Faculties, specialty specific bodies, representative bodies; regulatory bodies; educational and training organisations				
06_95	Concluding module/	The future of leadership in healthcare				