

Social Prescribing Link Worker

Overview of the role

Indictive Salary AfC 5

Max reimbursable amount over 12 months (with on cost) - £35389

Social prescribing enables all primary care staff and local agencies to refer people to a link worker. Link workers give people time and focus on what matters to the person as identified through shared decision making or personalised care and support planning. They connect people to community groups and agencies for practical and emotional support. They work within multi-disciplinary teams and collaborate with local partners to support community groups to be accessible and sustainable and help people to start new groups. Social prescribing complements other approaches such as 'active signposting'. Link workers typically support people on average over 6-12 contacts (including phone calls, meetings and home visits) with a typical caseload of 200-250 people per year, depending on the complexity of people's needs and the maturity of the social prescribing scheme.

Funding

From April 2020, this role will be reimbursed at 100% of actual salary plus defined on-costs, up to the maximum reimbursable amount of £35,389 over 12 months. For social prescribing services sub-contracted by a PCN to another provider, the PCN may claim a contribution towards additional costs charged by the sub-contracted provider of up to £200 per month (£2,400 per year) for each WTE that the sub-contracted provider has apportioned to the PCN related activity. The overall contribution claimed cannot exceed £200 per month and the total amount claimed must not exceed the maximum reimbursable amount for a social prescribing link worker.

Training/Development

PCNs are required to ensure that social prescribing link workers complete the following training:

- Completion of the NHSE/I online learning programme: <https://www.e-lfh.org.uk/programmes/social-prescribing/>
- Enrolled in or qualified in appropriate training as set out by the Personalised Care Institute
- Attendance of peer support networks co-ordinated by NHSE/I at ICS and/or STP level

PCNs must provide social prescribing link workers with:

- Regular access to clinical supervision provided by a GP
- Access to GP IT systems to enable them to record referrals using SNOMED codes

Activities Undertaken

- Providing personalised support to individuals, their families and

Skills and Competencies

- Listening and communication skills

<p>carers to take control of their wellbeing, live independently and improve their health outcomes</p> <ul style="list-style-type: none"> • Developing trusting relationships by giving people time and focusing on 'what matters to them' • Taking a holistic approach, based on the person's priorities, and the wider determinants of health • Co-producing and supporting delivery of a simple personalised care and support plan to improve health and wellbeing • Introducing or reconnecting people to community groups and services • Evaluating the individual impact of a person's wellness progress • Recording referrals within GP clinical systems using the national SNOMED social prescribing codes • Drawing on and increasing the strengths and capacities of local communities, enabling local VCSE organisations and community groups to receive social prescribing referrals 	<ul style="list-style-type: none"> • Empathy • Emotional resilience • Work in a person-centred, non-judgemental way across whole, diverse communities • Collaborative working • Work from an asset-based approach • Motivational coaching and interview skills • Data collection and monitoring skills to assess impact <p>Further competencies will emerge as the role is developed and embedded in primary care.</p>
<p>Supervision</p> <ul style="list-style-type: none"> • PCN to identify a first point of contact for general advice and support and a GP to provide supervision (amount not defined) • Wealth of independent provider training and eLearning available. 	<p>Educator Providers</p>
<p>Job Description</p> <p>Social prescribing link workers: Reference guide for primary care networks – Technical Annex (Annex C):</p>	<p>Case Studies</p> <p>https://www.england.nhs.uk/personalised-care/social-prescribing/case-studies/</p>

<https://www.england.nhs.uk/publication/social-prescribing-link-workers/>

Additional Resources

[Social Prescribing Reference Guide for PCNs and Technical Annex](#)

[Network Contract DES Specification 2020/21](#)

[Network Contract DES Guidance 2020/21](#)

[NHSE Social Prescribing & Community-based support: Summary Guide](#)

[NHSE Social Prescribing FAQs](#)

[Welcome and induction pack for link workers in PCNs](#)

[Handout for practice staff to give to people who are referred to a social prescribing link worker](#)

[Themed webinars](#)

[Learning coordinators in each region to facilitate peer support and learning opportunities](#)

[NHSE/I and HEE e-Learning for social prescribing link workers](#)

Social prescribing collaborative platform – to request access, email england.socialprescribing@nhs.net

A number of courses can be found here:

<https://www.e-lfh.org.uk/programmes/social-prescribing/>

A range of webinars and publication can be found here:

<https://www.england.nhs.uk/personalisedcare/social-prescribing/support-and-resources/>