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| This is to certify that *XX*, GDC number *xxxxx*, has completed e-Den Module 12 – Management and Leadership. | | |
| **Aim**: To demonstrate an understanding of leadership and management and some of the key principles of the business aspects of a dental practice. | | |
| **Total time spent**: *XX minutes (to be completed by learner with reference to the e-LfH certificate)* | | |
| **Educational objectives**: | By the end of this module, the learner can demonstrate an understanding of professionalism around:   * The Need for Effective Leadership and Management * Quality in Healthcare * Risk Management * Self-Management * Change Management * Managing a Business * Healthcare Systems * Professional Practice | |
| **Learning content:** | Dentistry is simply one element of healthcare. As the systems for delivering quality dental care become more and more complex, there is a growing need to ensure that sound management exists. In addition to sound management, any system requires leadership if it is to operate successfully. This module introduces leadership and management and some of the key principles of the business aspects of a dental practice. It also explores some of the factors that are influencing how the care system will evolve in the future. | |
| **Development Outcomes:** | This course meets the criteria for the GDC’s development outcome *(to be completed by learner with reference to GDC documentation).* | |
| **Provider validation**: | The Faculty of Dental Surgery of the Royal College of Surgeons of England confirm that the information provided on this certificate is full accurate. | |
| **Quality assurance**: | This CPD is subject to quality assurance by Professor Paul Brunton of the Faculty of Dental Surgery of the Royal College of Surgeons of England. | |