Supporting our people:

A toolkit for rapid cross-skilling, supporting safe deployment

London Transformation & Learning Collaborative (LTLC)

December 2021

Adult Critical Care

Using the LTLC Critical Care Programme

Overview

| Identify appropriate training path | Identify cross-skilling needs | Access self-directed learning content on e-LfH | Local Orientation | Staff wellbeing preparedness and recovery |

Registered Support Clinician (RSC)
Anyone with a professional registration:
- Nurses- adults & paeds
- AHP's: Physio, OT, SLT, Dietician
- Doctors

Pharmacists

Healthcare Scientists

Non-registered Support Staff (NRSS)
- Healthcare Assistants
- Students from all professions

Skills Matrix

Find appropriate tab to review skills you have and those that need attention. All the resources available to support and revise the topic are listed.

Consider mapping to:
- Digital RSC passport
- Digital NRSS passport
- FICM passport

tinyurl.com/ltlcskillsmatrix

Self-directed learning resources

These are NOT pass / fail e-learning packages but mainly
- Videos
- PDF's
- Narrated Power Points
- Links to websites

tinyurl.com/ltlc2020

Local critical care guidelines / SOP's on trust intranet

Orientation to Critical Care unit:
- Fire points
- Break rooms
- Toilets
- Access codes
- Who is in charge
- Where to find help
- Shift times
- I.T systems & access
- PPE / Mask-fit testing

Staff wellbeing resources

Resources cover a range of topics including:
- Developing wellbeing conversations
- Creative story telling
- Moral injury
- Negotiating brave conversations

Staff wellbeing resources

How to access

Register for a free e-LfH account

The LTLC Critical Care programme houses free, open access resources. In order to access the programme and its resources, you will need an elfh account.

If you do not have one, you can register here

If you are a HR, IT or Practice Manager and would like to register and enrol large numbers of staff within your organisation for access onto the London Transformation and Learning Collaborative (LTLC) programme, please contact elfh directly

Enrol onto the LTLC Adult Critical Care programme

Once registered and logged in, you can enrol here to access the programme and its resources

tinyurl.com/ltlc2020

e-LfH
e-Learning for Healthcare

Key Resources

Virtual 360 orientation to the ICU

- This interactive tool aims to:
  - Introduce some of the equipment that they will use in both routine and emergency situations
  - Build a shared understanding of risk
  - Reduce dependence on critical care staff

- Resource works best on a phone

Time per resource:	approx. 2 mins
Total time to complete:	approx. 1 hour

tinyurl.com/ltlc360icu

Moral Injury

This is one of a series of films to help healthcare workers think through some of the emotional and psychological challenges that may arise especially, but not limited, to a pandemic

Useful timestamps

- 0:52 – What does it actually mean?
- 4:03 – What might it look like to me and my colleagues?
- 6:18 – Will Everyone eventually become injured?
- 8:09 – What can I do to help myself and others?

"This is amazing. Really thought provoking, and great to stir up conversations, allowing people to offload, or to understand why they feel how they feel." Lead Nurse, Critical Care, NWL

tinyurl.com/ltlcmoralinjuryvid

Digital Skills passports

The passports summarise the role essential skills required for a non-registered support staff (NRSS) and registered support clinician (RSC) to function in an intensive care unit (ICU) surge model of care, during the COVID-19 pandemic. Endorsed by BACCN, CC3N & ICS.

Who are they for?

- NHS staff undertaking NRSS and RSC roles in ICU during the COVID-19 pandemic, and managerial staff overseeing these roles

Find out more
Watch this 23-second intro video

Login / Register   Help Guide

Welcome to the Critical Care Digital Skills Passports!
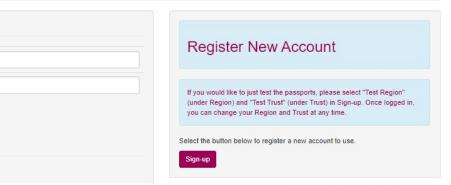
The passports have been designed to support staff to understand, document and access necessary education / training for role essential skills required to function in a high dependency unit (HDU) / intensive care unit (ICU) surge model.

There are passports available for staff being rotated into both adult and paediatric critical care.

If you are new to the passports please click below to "Register New Account" with your NHS email or alternatively click "Login" for an existing account.

Login

Username:

Password:

Login

Forgotten password

Register New Account

If you would like to just test the passports, please select "Test Region" (under Region) and "Test Trust" (under Trust) in Sign-up. Once logged in, you can change your Region and Trust at any time.

Select the button below to register a new account to use.

Sign-up

https://criticalcare.yourskillspass.com/

Searchable directory of equipment support resources

- This mobile-friendly web app allows the user to rapidly access quick guides, manuals, and training videos for most of the equipment in critical care units

- You can search by equipment purpose, make and model to find specific guides that are all free and open access. It can be added to your mobile device home screen as an app, just follow the instructions when you open it

- Please note, while these are the most accessible guides available, some may not be from manufacturers, and all should be viewed in the context of local trust or site practice

NHS

Equipment Support Resources

We currently have resources for **134** medical devices. Use the search bar or the drop down boxes below to find specific resources.

What are you looking for?
e.g. model, type, keywords

Or

Resource Type (15 types)

Manufacturer (67 manufacturers)

Model (133 models)

Clear Filters

Resources

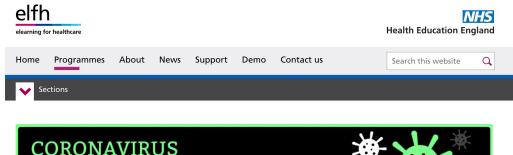Start searching using the filters or search bar.

https://bit.ly/LTLCEquipApp

Coronavirus programme

- This programme contains e-learning courses relating to the prevention and treatment relating to the Coronavirus pandemic. In addition, useful links are included to other sources of information from the NHS and the UK Government.

- The programme is freely available to colleagues working in the NHS, independent sector and social care.

elfh
elearning for healthcare

NHS
Health Education England

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Sections

CORONAVIRUS
LEARNING FOR THE HEALTH AND CARE WORKFORCE

Accessing the Coronavirus programme

Available to all

The programme is freely available to colleagues working in the NHS, independent sector and social care. We have removed the requirement to register and log in: https://portal.e-lfh.org.uk/Component/Details/604722

Please note that if you do not log in, then your activity will not be tracked and you will not create a learning record. For example, if you are returning to work and need to complete your Statutory and Mandatory training, then you will need to be logged in so that the system knows who you are.

So if you need to create a learning record but don't have an account, then you will need to register. Please note this is not restricted and you can submit any email address: https://portal.e-lfh.org.uk/Register
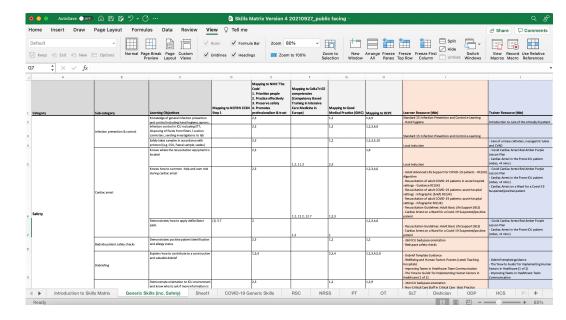
tinyurl.com/covidelfh

Skills matrix

This downloadable interprofessional skills matrix is to support you to identify the most useful educational content for yourself or your learners to prepare for working in a critical care environment. The skills matrix maps the content on the e-LfH hub to the skills they address, by professional group or role within critical care. Find appropriate tab to review skills you have and those that need attention.

The content is mapped against NMC, GMC, HCPC, NCFRN CC3N and CoBaTrICE professional competencies, so that learners may present their learning and professional development easily for revalidation & appraisal.

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- Digital NRSS passport
- FICM passport

tinyurl.com/ltlcskillsmatrix

For any comments, feedback or questions, please email ltlc@hee.nhs.uk