

# Pharmacy Technician

## Overview of the role

AfC Band 5

Max reimbursable amount  
over 12 months (with on cost)  
- £35389

Pharmacy Technicians play an important role within General Practice and complement the work of Clinical Pharmacists through utilisation of their technical skillset. Their deployment within primary care settings allows the application of their acquired pharmaceutical knowledge in tasks such as audits, discharge management, prescription issuing, and where appropriate, informing patients and other members of the PCN workforce. Work is often under the direction of Clinical Pharmacists, and this benefit is realised through the creation of a PCN pharmacy team.

## Funding

From April 2020, this role will be reimbursed at 100% of actual salary plus defined on costs, up to the maximum reimbursable amount of £35,389 over 12 months.

## Training/Development

- ξ Pharmacy technicians undergo a vocational workplace-based two-year education and training programme before they can register with the General Pharmaceutical Council (GPhC)
- ξ The new initial education and training standards for pre-registration trainee pharmacy technicians is being tested with placements in General Practice, through the Pharmacy Integration Fund (PhIF)

## Pre-requisites

- ξ Registered with the GPhC

## Activities Undertaken

- Undertake patient facing and patient supporting roles to ensure effective medicines use, through shared decision-making conversations with patients.
- Carry out medicines optimisation tasks including effective medicine administration, supporting medication reviews and medicines reconciliation.

## Skills and Competencies

- Providing safe and effective pharmacy services
- Supplying medicines and devices to patients, whether on prescription or over the counter
- Achieving the best outcomes through a patient's medicines
- Assembling medicines for prescription

<ul style="list-style-type: none"> <li>• Where required, utilise consultation skills to work in partnership with patients to ensure they use their medicines effectively.</li> <li>• Provide specialist expertise, where competent, to address both the public health and social care needs of patients including lifestyle advice, service information, and help in tackling local health inequalities.</li> <li>• Take a central role in the clinical aspects of shared care protocols and liaising with specialist pharmacists for more complex patients.</li> <li>• Support initiatives for antimicrobial stewardship to reduce inappropriate antibiotic prescribing.</li> <li>• Work with the PCN MDT to ensure efficient medicines optimisation, including implementing efficient ordering and return processes and reducing wastage.</li> </ul>	<ul style="list-style-type: none"> <li>• Providing information to patients and other healthcare professionals</li> <li>• Managing areas of medicines supply such as dispensaries</li> <li>• Supervising other pharmacy staff's training and development</li> <li>• Answering customers' questions face to face or by phone</li> <li>• Pre-packing, assembling and labelling medicines</li> <li>• Referring problems or queries to the pharmacist</li> <li>• Manufacturing aseptic dispensing</li> <li>• Quality control</li> <li>• Procurement</li> <li>• Information technology</li> <li>• Clinical trials</li> <li>• Medicines information</li> <li>• All pharmacy technicians must have completed, be enrolled in, or be prepared to start an approved CPPE training pathway</li> </ul> <p><b>Pharmacy technicians must be registered with the General Pharmaceutical Council.</b></p>
<p><b>Supervision</b></p>	<p><b>Educator Providers</b></p>
<p><b>Job Description</b></p> <p>NHSE/I National have developed JD's and recruitment packs - Awaiting approval via BMA and Gateway process.</p> <p><b>Additional Resources</b></p>	<p><b>Case Studies</b></p> <p><a href="https://www.eastmidlandsdeanery.nhs.uk/pharmacy/workforce-development/pharmacy-technicians-case-studies">https://www.eastmidlandsdeanery.nhs.uk/pharmacy/workforce-development/pharmacy-technicians-case-studies</a></p>
<p><a href="https://www.pharmacyregulation.org/education/pharmacy-technician">https://www.pharmacyregulation.org/education/pharmacy-technician</a></p> <p><a href="https://www.healthcareers.nhs.uk/explore-roles/pharmacy/roles-pharmacy/pharmacy-technician">https://www.healthcareers.nhs.uk/explore-roles/pharmacy/roles-pharmacy/pharmacy-technician</a></p> <p><a href="https://www.pharmacyregulation.org/registration/registering-pharmacy-technician">https://www.pharmacyregulation.org/registration/registering-pharmacy-technician</a></p> <p><a href="https://www.england.nhs.uk/blog/pharmacy-technicians-are-playing-key-new-roles/">https://www.england.nhs.uk/blog/pharmacy-technicians-are-playing-key-new-roles/</a></p>	