

Level 3 Safeguarding Adults Frequently Asked Questions

Who is this level of training aimed at?

All registered health care staff who engage in assessing, planning, intervening and evaluating the needs of adults where there are safeguarding concerns (as appropriate to role) are expected to complete level 3 training. Please see the national Intercollegiate Document '[Safeguarding for Adults: Roles and Competencies](#)' for more detail.

How will learning be captured?

Learning will be captured differently depending on which training option an organisation chooses to implement and the existing systems and processes that are used locally. Please see the implementation guidance for further information.

How will an organisation know who has completed the online course?

Staff completing the online course will be able to view and share a digital certificate. This can be emailed to your local learning and development department to update their central records.

How can I register for the online course?

You can enrol for the online course at <https://www.futurelearn.com/courses/level-3-safeguarding-adults>.

Is there a cost for staff accessing the online course at any time? No. There is no cost to staff accessing this course.

Will I have access to the content once the online course is finished? Yes.

My organisation wishes to use the videos in our classroom training, is this possible? Yes. The videos can be downloaded from the e-Learning for Healthcare Hub.

Will I get a certificate of completion for the online course? A certificate of participation will be available for download upon completion.

Does completing the online course mean I no longer need to attend the level 3 classroom training? No. The online course does not cover all the learning outcomes for level 3. Assuming your organisation has chosen to implement the blended learning approach for level 3, then you will also need to attend a half-day workshop.

How do I achieve compliance with level 3? There are a number of ways that organisations may choose to help staff achieve compliance with level 3 safeguarding adults. We provide two available options. Please check with your local organisation on which they support.

How flexible is the online course? The online course is available on-demand and lasts for three weeks. You will need to commit to studying at least one hour per week, across the three-week course duration. However, you choose when you participate and for how long.

How often will I need to repeat this? Please refer to the Intercollegiate guidance.

How do we get access to all the materials used in the online course for classroom use? All the materials used in the online course have been incorporated into a full-day workshop toolkit. This is available for download from the e-Learning for Healthcare Hub.

Will there be a lesson plan detailing how much time each section should take, online or in the classroom? Yes, please see the implementation guide for an overview of the training options. A complete lesson plan, with timings, is provided in the workshop toolkits.

How long does the online course take to complete? The online course runs for three weeks, with an expected study time commitment of one hour per week.

How long does the material take in a classroom setting? If your organisation has chosen to implement the blended learning option, then the workshop lasts half a day. If your organisation has chosen to offer the complete face to face option, then the workshop will last a whole day.

Does this mean that staff signing up will receive marketing emails from FutureLearn? Staff will be able to select their email preferences, including course notifications and marketing emails, as part of the course enrolment process with FutureLearn. These email preferences can be changed at any time under the user profile settings.

Is it intended that staff will access the online course on the e-Learning for Healthcare Hub? No. The course is available via the FutureLearn platform at <https://www.futurelearn.com/courses/level-3-safeguarding-adults>.

Can the package be uploaded onto Trust intranet for internal use? Due to the nature of the course being social learning, it will not be possible to upload the course onto a Trust intranet for internal use. However, you will be able to link to the course from your Trust intranet.

How will local learning and development departments know that a member of staff has completed the online course as part of the Level 3 training to be able to provide regulators and commissioners on the number of staff who have undertaken the course? Staff completing the online course will be able to view and share a digital certificate. Staff will need to complete additional face to face training to reach the required competence for all level 3. A workshop guide is available for organisations to use should they wish, alternatively an organisation may choose to design their own complementary workshop session. It is envisaged that staff will need to complete the online course as pre-requisite to attending the workshop.